

ANNUAL REPORT

Fiscal Year 2025



Burke

Working Together to Improve Lives

Message from Burke CEO, Melanie Taylor



This past fiscal year brought both significant challenges and meaningful progress for our Center. We ended the year with a net operating loss driven primarily by unanticipated increases in health insurance costs and a transition in our Developmental Disability services.

To better align resources with service demand, several programs were combined. While these changes placed pressure on our operating margin, they were necessary to maintain program viability and position Burke for long-term stability. Importantly, our strong financial reserves allowed us to absorb these impacts without compromising care.

We are grateful for critical new state funding secured by Representatives Trent Ashby and Joann Shofner and Senator Robert Nichols for our Mental Health Emergency Center. After more than 20 years of stagnant funding and reliance on Medicaid Transformation Waiver dollars, this investment is both timely and essential. With the waiver ending in 2024, the new funding allows us to operate within our budget and add vital security staff to better serve individuals experiencing higher levels of crisis.

Looking ahead, our solid financial foundation and new funding enable us to address past losses strategically. We remain focused on adapting services, advocating for sustainable funding, and investing in our workforce to ensure long-term stability.

I am deeply grateful to our staff for their resilience and commitment, and to our Board and community partners for their continued support. This year tested us, but it also reaffirmed our vital role in East Texas. We move forward with clarity, determination, and optimism for behavioral health care in our communities.

Mission and Vision

Burke's mission is **Working Together to Improve Lives**. We deliver high-quality, personalized, and evidence-based mental health, early childhood intervention, and intellectual and developmental disability services to individuals and families across East Texas.

Serving 11 counties and operating more than 30 facilities, Burke has been a trusted part of the East Texas healthcare community for over 50 years. We employ more counselors, psychiatrists, and caseworkers than any other provider in the region.

We believe every East Texan deserves compassionate, professional, and respectful care, regardless of their ability to pay. This commitment guides the work of every Burke employee, every day.

Scan to learn
how Burke
works
Together to
Improve
lives!



COUNTIES SERVED

Angelina

Houston

Nacogdoches

Newton

Polk

Sabine

San Augustine

San Jacinto

Shelby

Trinity

Tyler

Services Overview

13,551
served

3,335
(26.4%)

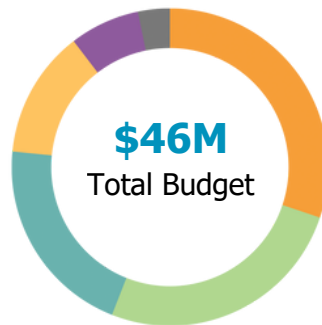
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2025 Services By Division



- **Mental Health: 9,410 (55%)**
- **MH Crisis Services: 4,035 (24%)**
- **Developmental Disabilities: 1,443 (8.5%)**
- **Primary Care: 1,255 (7%)**
- **Early Childhood Intervention: 935 (5.5%)**

Burke Funding By Division



- **Adult Mental Health: \$13.8M (30%)**
- **Developmental Disabilities: \$11.9M (26%)**
- **MH Crisis Services: \$9.5M (21%)**
- **Children's Mental Health: \$6M (13%)**
- **Early Childhood Intervention: \$3.3M (7%)**
- **Primary Care: \$1.5M (3%)**

Burke Employees



- **Angelina County: 232 (50%)**
- **Nacogdoches County: 126 (27%)**
- **Polk County: 24 (5%)**
- **Other: 79 (17%)**

Half of Burke employees reside in Angelina County, 27% live in Nacogdoches County, 5% in Polk County, and the remaining 17% in other Burke-region counties.



Board Members

David Cozadd (Chair) / Nacogdoches
Randy George (Vice Chair) / Angelina
John Howard (Treasurer) / Shelby
Sondra Williams (Secretary) / Tyler, Newton
Lois Ball / Houston
Rachel Slocomb Drake / Polk
Judge Fritz Faulkner / San Jacinto
Jim McReynolds / Sabine, San Augustine
Steven Doug Page / Trinity

Ex Officio Members

Sheriff Colton Havard / Polk
Sheriff Byron Lyons / Newton

Central Administration: 936.634.1141
Burke's Crisis Hotline: 1.800.392.8434
Learn more at myburke.org



**Working
Together
to
Improve
Lives**